

## Admission to the Acute Admissions Ward (AAW)

Welcome to the Acute Admissions Ward (AAW). The AAW is especially for patients who are unexpectedly admitted to the Emergency Medical Centre or the outpatient clinic. Patients from all specialisms are admitted to this department. The aim is for patients to stay no longer than 24 hours in the AAW. As soon as the diagnosis has been made and there is a treatment plan, the decision will be made as to whether you can go home or you will be transferred to a nursing department in the clinic. You will receive further treatment there.

The AAW is a ward to which patients are admitted 24 hours per day and where transfers to the clinic take place until 8.00 p.m. It may be the case that the day is a bit unsettled. If someone is admitted during the visit, visitors may be asked to wait outside the room for a while, so that initial care can be provided to the patient.

### Visiting times

General visiting times:

3.30 to 5.00 p.m. | 6.30 to 7.30 p.m.

For your peace and that of any roommates, we ask you to limit visitors to two people at a time. Should you wish to deviate from this, speak with the ward nurse.

### Contact person

Do you want to inform us of your contact person, aside from yourself? Your contact person will be the first person we call, if necessary, and this person will

also serve as the point of contact for your family and/or friends. If your contact person has any questions or concerns, he or she can always contact the nurse who is looking after you. It may also be possible to make an appointment with the doctor or trainee doctor.

### Medication

If you take any medications at home, would you like to bring these to the hospital? This is an extra check because it is important that you receive the same medication.

### A doctor at your bed

Each day, doctors or trainee doctors from various specialisms will come to the ward. This usually takes place in the morning, but there are no fixed times for this.

### Other employees

During your stay on our ward, you may also encounter other employees, such as a dietitian, physiotherapist, occupational therapist, social worker/liaison nurse.

### Smoking

Amstelland Hospital is a non-smoking hospital. There is a smoking cabin outside near the entrance and at the rear of the hospital. We ask that you arrange your own transport to these locations if you wish to smoke. If you leave the ward to smoke, please inform the nursing staff.

### **Do you have any other questions?**

Do you have any questions after reading this information? If so, contact us on +31(0)20 - 755 7104. You can also consult our website.

### **Global daily routine at the AAW**

6.00 - 7.00 a.m.	- You are woken up. - If necessary, you receive medication.
7.00 - 7.30 a.m.	Breakfast (unless you have to fast)
8.00 a.m.	- Medication round - A nurse carries out the necessary checks.
8.00 - 10.00 a.m.	- Daily care. If you are unable to look after yourself, the nursing staff will help you. - The care assistant will give you the menu of options for the hot meal in the evening.
8 - 11 a.m.	Doctor visits
9.30 a.m.	Coffee or tea time, there is one distribution round, in which you may ask for several refreshments.
11.00 a.m. - 12 noon	Possible transfer of patients to the nursing ward in the clinic.
12 noon - 2.00 p.m.	- Lunch - Medication round - A nurse carries out the necessary checks.
2.00 - 3.00 p.m.	Coffee or tea time, there is one distribution round again.
3.00 - 3.30 p.m.	- Transfer of nursing staff (change of shift) Possible transfer of patients to the nursing ward in the clinic.
3.30 - 5.00 p.m.	Visiting time
5.00 p.m.	- Medication round - Hot meal
6.30 - 7.00 p.m.	Visiting time
7.30 - 8.00 p.m.	Coffee or tea time, there is one distribution round again.
8.00 p.m.	A nurse carries out the necessary checks.
9.00 - 10.30 p.m.	- Medication round - Care for the night
<ul style="list-style-type: none"><li>• At the AAW, patients can be admitted and/or transferred 24 hours per day.</li><li>• The doctors drop in every day, but the time can vary.</li></ul>	

#### **Notes on this leaflet**

If any information in this leaflet is unclear or incomplete, please notify us. You can share your remarks with us via [voorlichting@zha.nl](mailto:voorlichting@zha.nl).